

SAFETY NOTICE: REPLACEMENT OF SCREWS AND NUTS ON X-DREAM, X-DREAM TOTAL DRY AND X-ALL MOUNTAIN ICE AXES

C.A.M.P. has received reports concerning the loosening of the handle and pick attachment screw used on X-DREAM, X-DREAM TOTAL DRY and X-ALL MOUNTAIN technical ice axes manufactured after October 2024.

Investigations have identified a potential galling issue between the screw and the nut after repeated tightening and loosening cycles.

This wear may cause the screw to loosen during use, potentially resulting in the detachment of the handle or the pick, creating a risk of serious or fatal injury due to falling.

We ask you to immediately stop using the affected ice axes and replace the screws and nuts using the replacement kits that we will provide or by returning the products to C.A.M.P. for servicing.

Affected products



X-DREAM 3570
BATCHES 10 24, 07 25, 10 25, 12 25



X-DREAM TOTAL DRY 3609
BATCHES 10 24, 07 25, 11 25



X-ALL MOUNTAIN Hammer 3630
BATCHES 10 24, 09 25



X-ALL MOUNTAIN Adze 3631
BATCHES 10 24, 09 25



X-BOLT 3641



NOT AFFECTED PRODUCTS: X-DREAM and X-ALL MOUNTAIN ice axes from previous generations, shown here below, are **NOT AFFECTED** by this safety notice.



X-DREAM 2864C



X-DREAM ALPINE 2865C



X-ALL MOUNTAIN Hammer 2990C



X-ALL MOUNTAIN Adze 2991C

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We ask you to:

- **Immediately stop using your X-DREAM, X-DREAM TOTAL DRY or X-ALL MOUNTAIN ice axes and identify the model and batch number on your ice axes.** The batch number is found on one side of the shaft in the section bearing the CE marking with no brand logo (see image below).



- **If your ice axes are among the affected models and batch numbers, contact C.A.M.P. Customer Service using this [FORM](#) and select one of the following options:**
 - Request the replacement kit, which contains two screws, two nuts, an Allen key and user instructions.
 - Be contacted by C.A.M.P. Customer Service to arrange for the return and repair of your ice axes.

The new screw and nut can be identified by the batch number shown on the screw and the color of the nut as shown here below.

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Defective screw and nut

The new screw is identified by the batch number marking (there is no batch number marking on the defective screw) and the new nut is black in color.



Replacement kit X-BOLT 3863

We are aware of the inconvenience caused by this issue. Please accept our apologies. The safety of our customers is our top priority. Please read the Frequently Asked Questions (FAQ) for more details. Thank you for your cooperation and continued trust.

Contact us anytime with questions:

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Frequently Asked Question (FAQ)

Why are the X-Dream and X-All Mountain ice axes subject to a safety notice?

C.A.M.P. has received reports concerning the loosening of the handle and pick attachment screw used on technical ice axes manufactured after October 2024. Investigations have identified a potential galling issue between the screw and the nut after repeated tightening and loosening cycles. This wear may cause the screw to loosen during use, potentially resulting in the detachment of the handle or the pick, creating a risk of serious or fatal injury due to falling.

Have there been any accident or injuries?

There have been no reports of accidents or injuries.

What action did you take?

C.A.M.P. has developed a technical solution that uses new materials and surface treatments to address the galling issue and ensure greater long-term reliability of the fastening system. This modification prevents the screw loosening, restoring the product's intended safety standards.

What should I do with my X-Dream and X-All Mountain ice axes?

Immediately stop using the ice axes and identify the model and batch number. If your ice axes are among the affected models and batch numbers, contact C.A.M.P. Customer Service using this [FORM](#) to request the replacement kit or to be contacted by C.A.M.P. Customer Service to arrange for the return and repair of your ice axes.

Which ice axe models are affected?

The affected models are:

X-DREAM 3570 - BATCHES 10 24, 07 25, 10 25, 12 25

X-DREAM TOTAL DRY 3609 - BATCHES 10 24, 07 25, 11 25

X-ALL MOUNTAIN Hammer 3630 - BATCHES 10 24, 09 25

X-ALL MOUNTAIN Adze 3631 - BATCHES 10 24, 09 25

X-BOLT 3641

The following models are NOT AFFECTED:

X-DREAM 2864C, X-DREAM ALPINE 2865C, X-ALL MOUNTAIN Hammer 2990C, X-ALL MOUNTAIN Adze 2991C.

How can I check if screws and nuts on my ice axes are compliant and have already been replaced?

The new screw is identified by the batch number printed on the screw (there is no batch number printed on the defective screw), and the new nut is black in color.